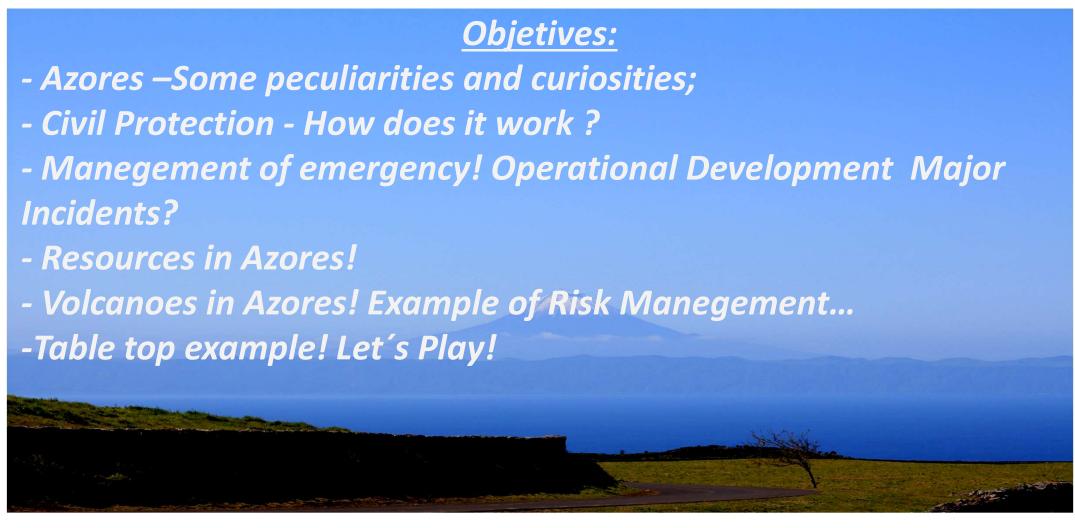
#### REGIÃO AUTÓNOMA DOS AÇORES Secretaria Regional da Saúde



# SERVIÇO REGIONAL DE PROTEÇÃO CIVIL E BOMBEIROS DOS AÇORES













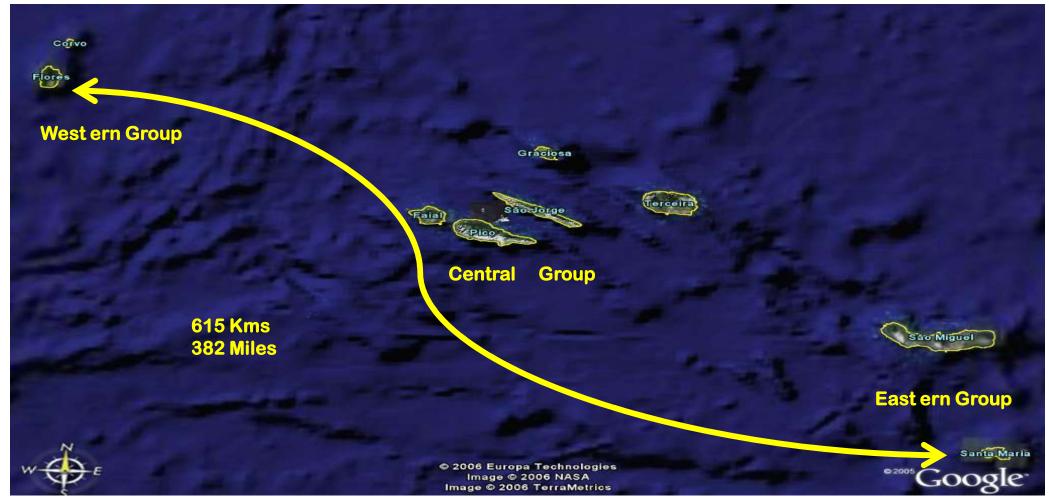










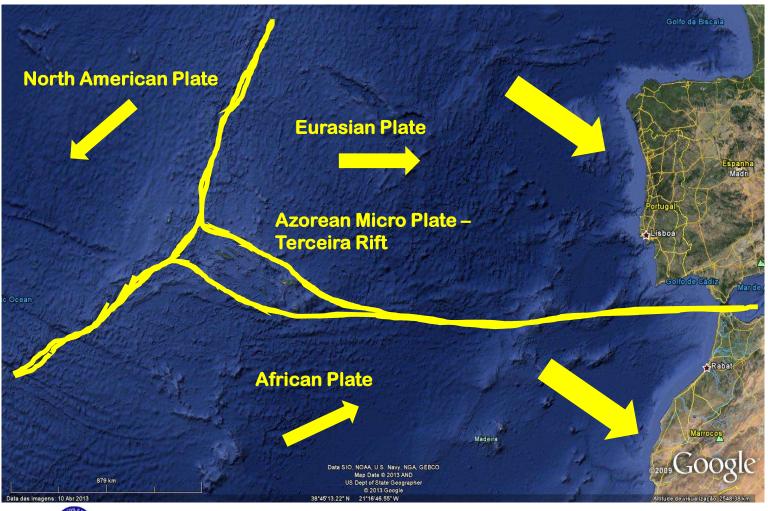






















# **AZORES**



# Paradise on earth













# but... INCLEENTS We also are rich in....



## Landslides







#### A PROTEÇÃO CIVIL COME



# Floods













# Strong winds













# Coastal Gulf

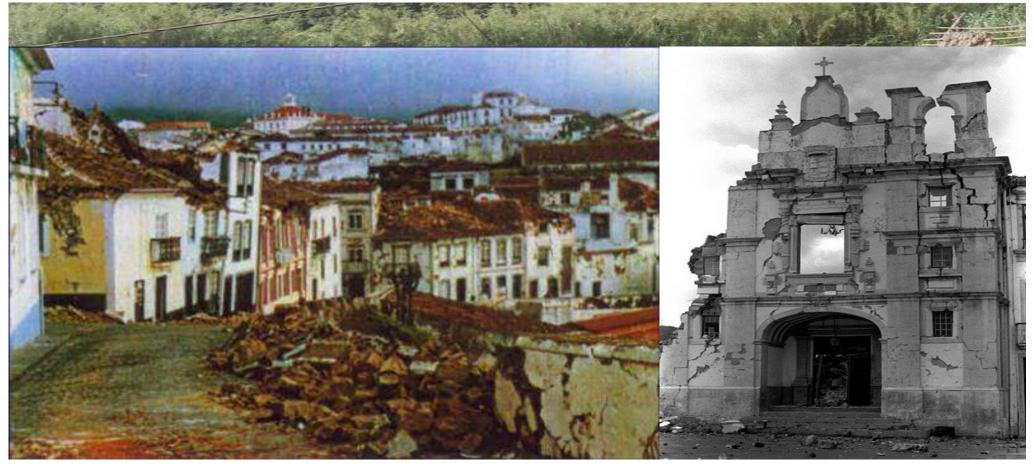








# Earthquakes









#### A PROTEÇÃO CIVIL COME



# Volcanos











# Major incidents



SERVIÇO REGIONAL DE PROTEÇÃO CIVIL E BOMBEIROS DOS AÇORES





# **New Incidents by Turism** development activities









According to the Portuguese law that regulate civil protection, it declares that's an activity developed by the government, the autonomic regions, the county's, the individuals and all entities public or private.

Regarding the purpose of collective risks prevention, concerning major accidents or catastrophe's, attenuating and relieving is effects.

Also, to protect and rescue populations, whenever those situations occur.

Art.º 1º da Lei n.º 27/2006 de 3 de Julho – Lei de Bases da Protecção Civil





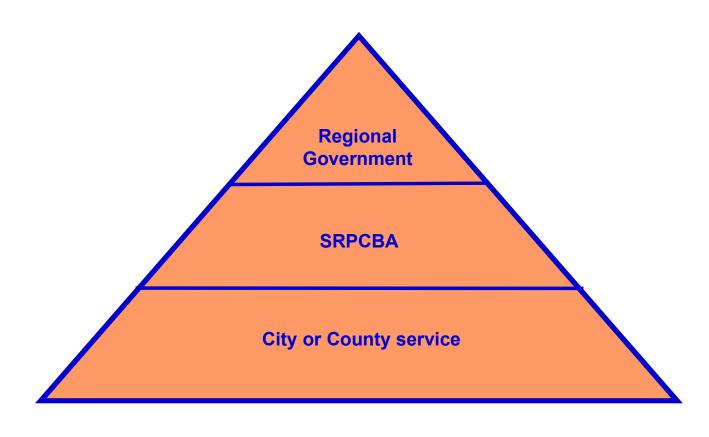


























For each level - National, Regional, City or County.





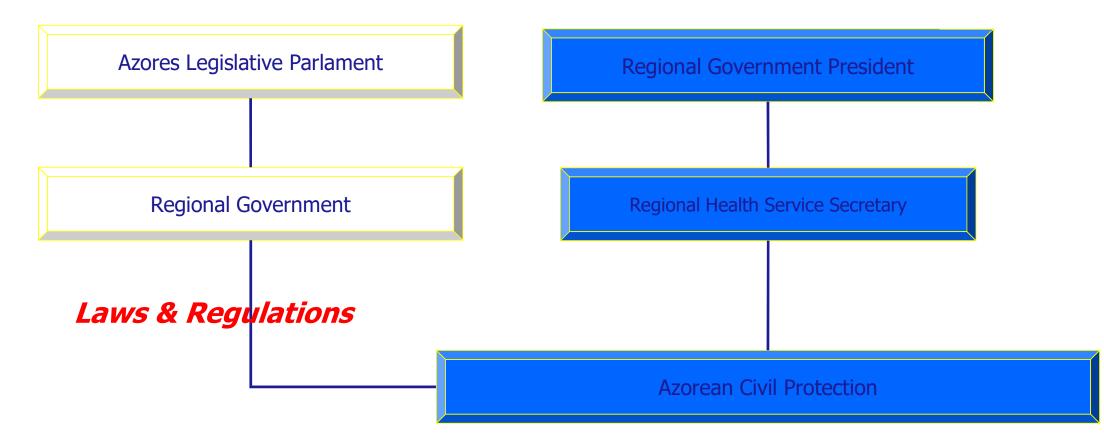








# Azores legal framework











#### A PROTEÇÃO CIVIL COME



#### History of Azores Civil Protection











#### A PROTEÇÃO CIVIL COME



#### History of Azores Civil Protection

In 1987 was published the organic law that regulated both services, the Civil Protection Service and the Azores Firefighting Service, that were united in 1999, becoming the Azores Civil **Protection and Firefighting Service.** 













# History of azores civil protection



The Azores Civil Protection and Fire Fighting Service, overseeing the Islands, main tasks are:

- Awareness of populations;
- Approval of emergency planning;
- Verifying rules of fire safety;
- Training sessions to general population;
- Specialized training to fire fighters;
- Support to local county or city;
- Scientific investigation.





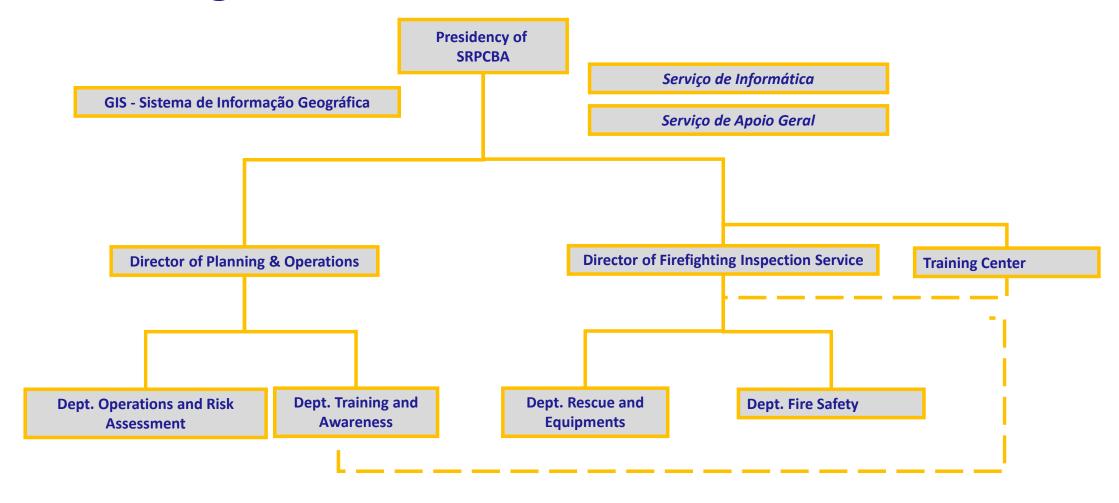








## Organic Structure







#### **Coordination**













# **Emergency Response Coordination Center**





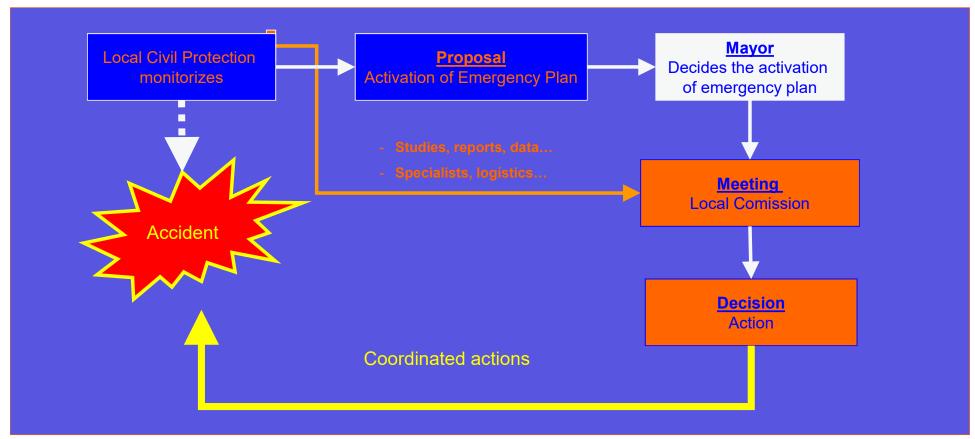








#### Operational Development Major Incidents - Mayor

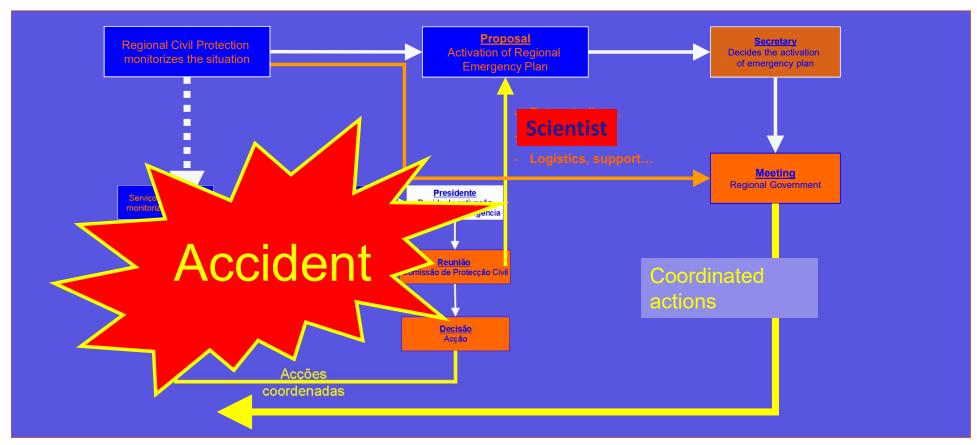








#### Operational Development Major Incidents - Regional





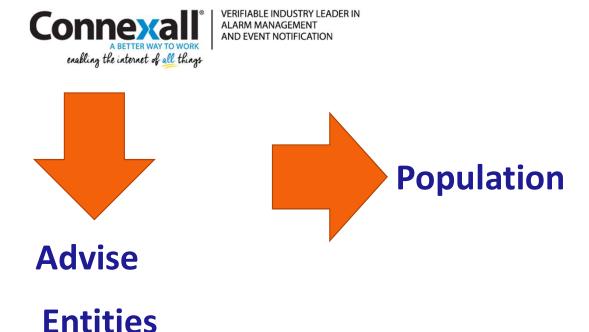


#### **Communication\Information – Early Warning System**

#### **Automatic Message System**



Weather forecasts **Seismicity forecasts Volcanic forecasts Acidents Major Accidents** 









#### **Communication\ Information - Population**











#### Fire Services & EMS System In Azores (resourses)











### Other Resources













#### **Entities involved**









#### Management of volcanic risk in Azores Geographic distribuition of active volcanoes in Azores













#### Management of volcanic risk in Azores Volcano Capelinhos 27 september 1957- 24 october 1958









#### Management of volcanic risk in Azores Volcano Serreta 18 December – March 2000





## Management of volcanic risk in Azores Protocol with University of Azores and SRPCBA



To assure seismic and volcanic activity monitoring of the azorian territory and undersea environment.

**Decision making technical support** 

**Emergency notifications.** 

Scientific research database

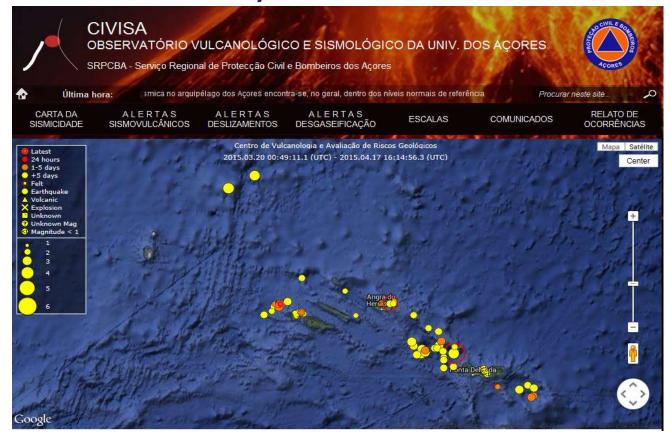
Implementation and development of a warning system based upon specific indicators of a volcanic eruptions.







## Management of volcanic risk in Azores Protocol with University of Azores and SRPCBA



Permanent monitoring earthquakes gases and volcanoes





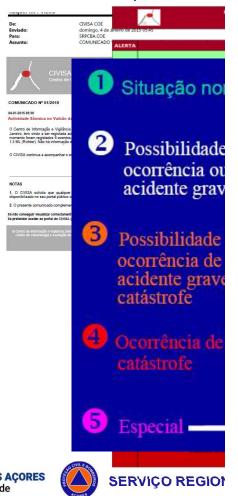


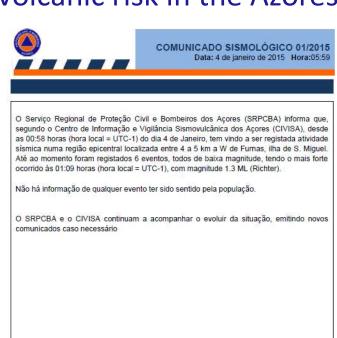




#### Management of volcanic risk in the Azores

What are the procedures





O SRPCBA recorda que o eventual impacto destes efeitos pode ser minimizado, sobretudo através da adoção de comportamentos adequados, pelo que, e em particular nas zonas mais vulneraveis, recomenda-se, a observação e divulgação das principais medidas de utoproteção para estas situações, nomeadamente:

- eçap para estas sinuações, nomeadamente:

  Mantenha a CALAM. Contec om a estatéricia de possíveis réplicas.

  Não acenta fistorios nem isqueiros e confe imediatamente o gas, a estinticidade e a água.

  Observe e a sua casa sofreti danos graves. Sala imediatamente e apartar que a casa não oferece segurança.

  Tenha cuitado com vitiros particlos, cabos de estencidade e objetos metalicos que estigam em contacto com estes. Em locais policios, NÃO es prepriete para sa salativa e NÃO utilizo es devadores.

  Evile fermentos protegendo-se com rouga adequata. Vista-se de acordo com a estação do ano.

  Diseave se ha pequenos incéndios e, se possive, elamiga-se. Infirme a combetivo.

  Limpe irrigentemento o deriam de finitas, pescidade e utilizo materhala perigodos e infirmaveis fonda gigante).

  Solita es aviorais e, siese tatam ne si innorros.

- Soite os animais, eles tratam de si pròprios Se estiver na rua, não vá para casa. Dirija-se a um local ampio protegendo-se de estruturas que o possam atingir ao cair.
- Não dificulte a circulação das equipas de socorro e siga as indicações dos agentes de proteção civil no terren Esteja atento às informações e indicações da Proteção Civil e Forças de Segurança.

ovos comunicados serão emitidos, sempre que oportuno.

O SRPCBA e o CIVISA, bem como todas as autoridades e agentes de proteção civil, continuam a acompanhar o evoluir da situação. www.procly.azores.gov.pt













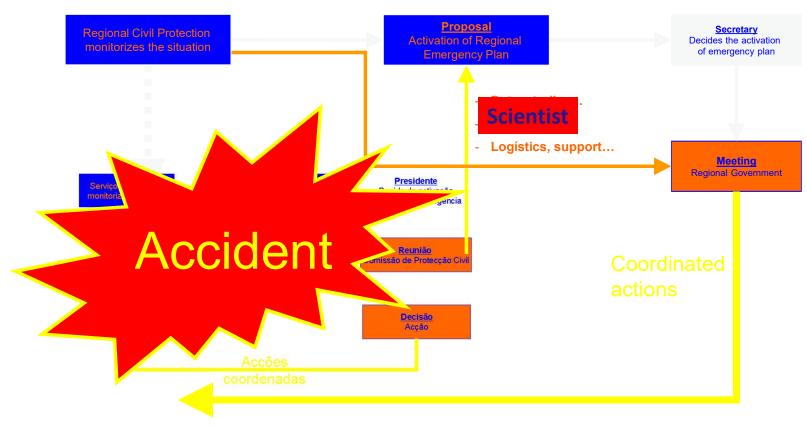
### Study Case – let's put our imagination working







### **Operational Development**



SERVIÇO REGIONAL DE PROTEÇÃO CIVIL E BOMBEIROS DOS AÇORES







### Accident









#### Management of volcanic risk in the Azores

What are the procedures when there is a volcanic risk?

#### Today our decison is based on?



Its better to take a bad decison, than take no decision at all...

Laws & Regulations

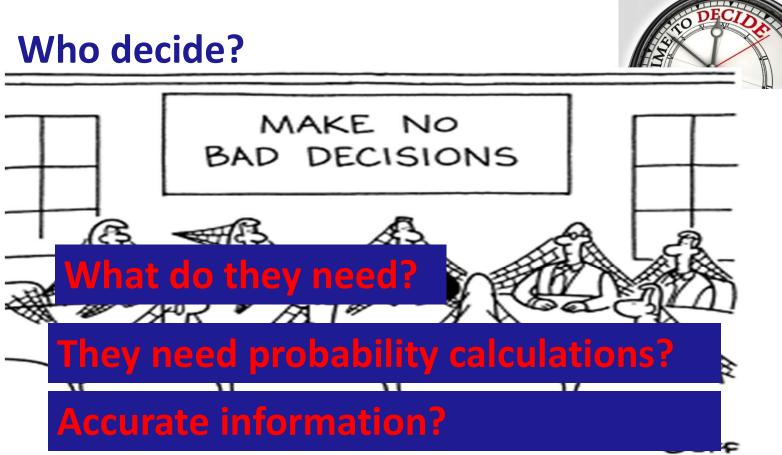








#### Management of volcanic risk in the Azores





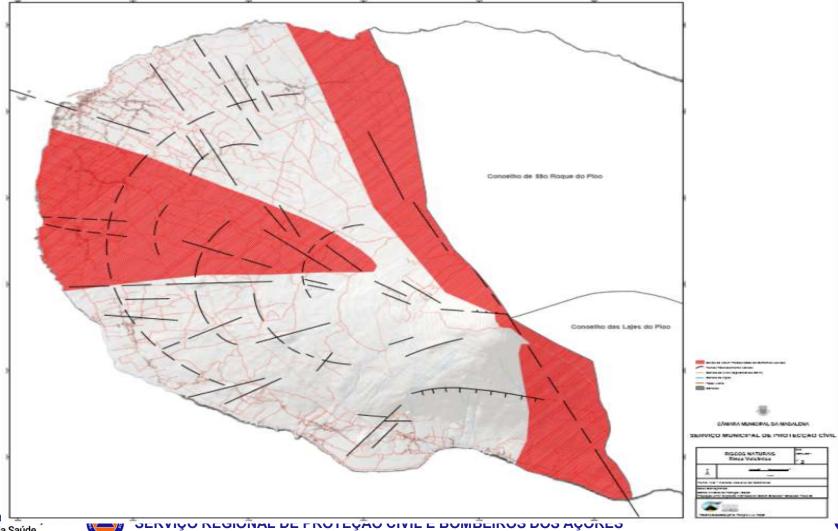






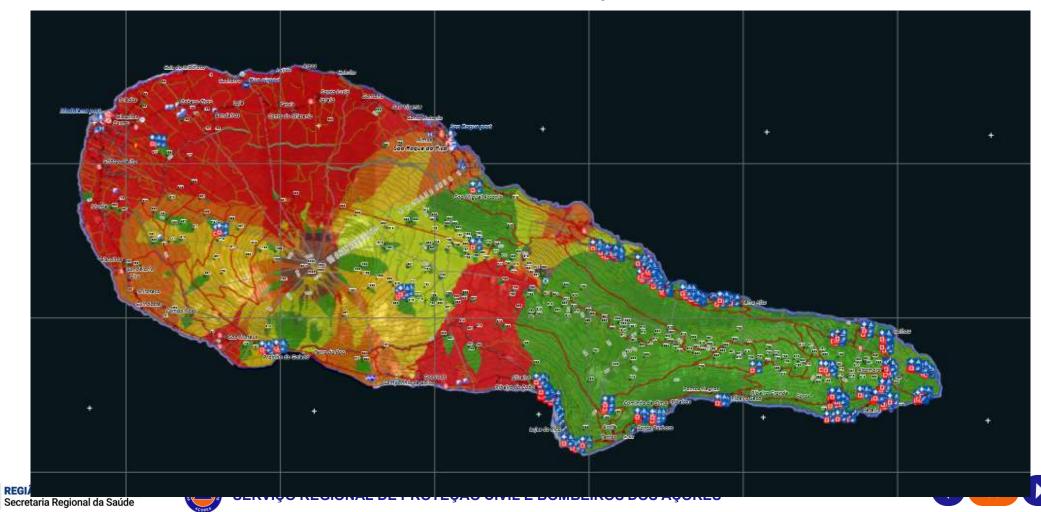


### **Hazard Maps**



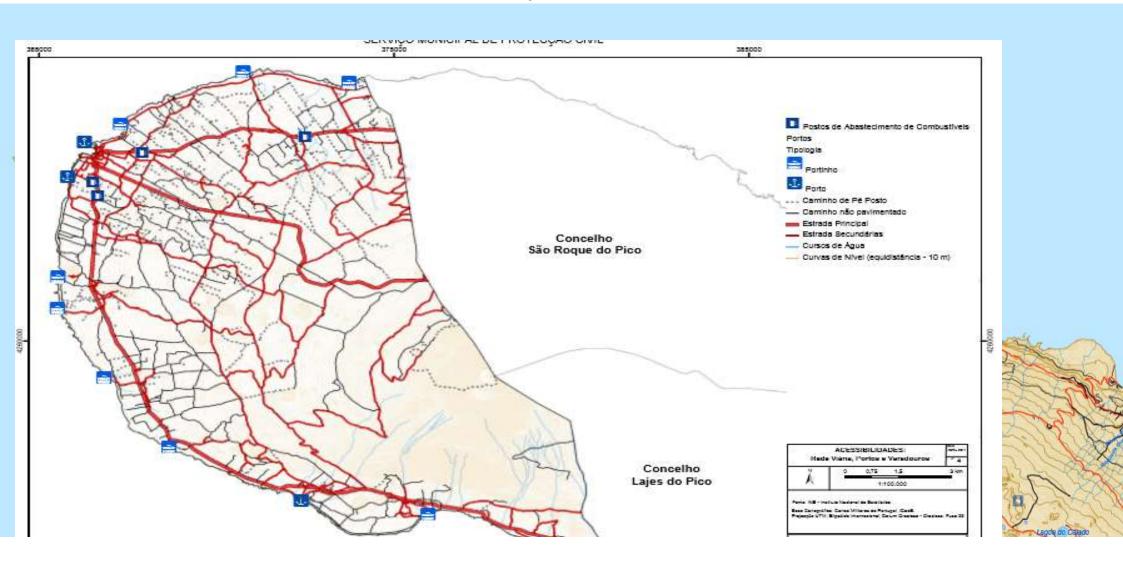


### **Hazard Maps**





#### **Primary Structures**



#### Demography

CONCELHOS	População Residente			População Presente			Familias	Edificios	Alojamentos
	НМ	н	М	нм	н	M	3	41.07.000-1-0	
AÇORES	246 772	121 534	125 238	239 795	118 183	121 612	81 715	98 818	80 425
ILHA DE SANTA MARIA	5 552	2 682	2 870	5 286	2 546	2 740	1 998	3 510	1 977
/ila do Porto	5 552	2 682	2 870	5 286	2 546	2 740	1 998	3 510	1 977
ILHA DE SÃO MIGUEL	137 856	67 988	69 868	133 933	65 860	68 073	42 987	47 866	42 297
agoa	14 442	7 167	7 275	13 692	6 743	6 949	4 380	4 665	4 14
Nordeste	4 937	2 445	2 492	4 791	2 358	2 433	1 764	2 702	1 75
Ponta Delgada	68 809	33 516	35 293	67 284	32 836	34 448	22 499	22 604	22 14
Povoação	6 327	3 091	3 236	6 113	2 950	3 163	2 106	3 525	2 09
Ribeira Grande	32 112	16 184	15 928	30 893	15 511	15 382	8 991	10 411	8 93
/ila Franca do Campo	11 229	5 585	5 644	11 160	5 462	5 698	3 247	3 959	3 23
ILHA TERCEIRA	56 437	27 697	28 740	55 232	27 220	28 012	19 518	22 311	19 20
kngra do Herojsmo	35 402	17 265	18 137	34 583	16 943	17 640	12 195	13 462	12 00
Praia da Vitória	21 035	10 432	10 603	20 649	10 277	10 372	7 323	8 849	7 19
ILHA GRACIOSA	4 391	2 174	2 217	4 277	2 111	2 166	1 658	2 775	1 63
Santa Cruz da Graciosa	4 391	2 174	2 217	4 277	2 111	2 166	1 658	2 775	1 63
ILHA DE SÃO JORGE	9 171	4 565	4 606	8 871	4 468	4 403	3 413	5 169	3 38
Calheta	3 773	1 876	1.897	3 675	1 858	1 817	1 405	2 325	1 39
/elas	5 398	2 689	2 709	5 196	2 610	2 586	2 008	2 844	1 99
ILHA DO PICO		_						462	4 98
ajes do Pico	Tota		التنص	atio	$\sim 1$	コヒ(	<b>17</b>	3 127	1 67
Madalena	TULd	IPU	IUUI	auu		נככ	7 🖊	8 087	2 09
S. Roque do Pico		• • •		0, 0, 0				248	1 22
ILHA DO FAIAL	14 994	7 320	7 674	14 458	7 066	7 392	5 449	6 447	
forta	14 994	7 320	7 674	14 458	7 066	7 392	5 449	6 447	5 38
ILHA DAS FLORES	3 793	1 912	1 881	3 697	1 913	1 784	1 464	2 097	
ajes das Flores	1 504	780	724	1 449	772	677	599	991	56
Santa Cruz das Flores	2 289	1 132	1 157	2 248	1 141	1 107	865	1 106	83
ILHA DO CORVO	430	240	190	449	265	184	186	181	15
Corvo	430	240	190	449	265	184	186	181	15





#### **Health Service – Central Group**









#### **Primary Roads**













### Logistc – Transportation























### Airplanes











#### Ambulance & Medical Emergency

Concelho/Ilha	Nº bombeiros	
Angra do Heroísmo	97	
Praia da Vitória	79	
Terceira	176	
Santa Cruz da Graciosa	43	
Graciosa	43	
Velas	32	
Calheta	59	
S. Jorge	91	
Madalena	38	
S. Roque do Pico	25	
Lajes do Pico	35	
Pico	98	
Horta	51	
Faial	51	

	AMS	Outros
AH	7	10
CALH	4	13
GRAC	5	13
HORT	5	8
LPIC	6	7
MAD	5	9
PVIT	7	13
SROQ	5	9
VELS	5	10
TOTAL	49	92









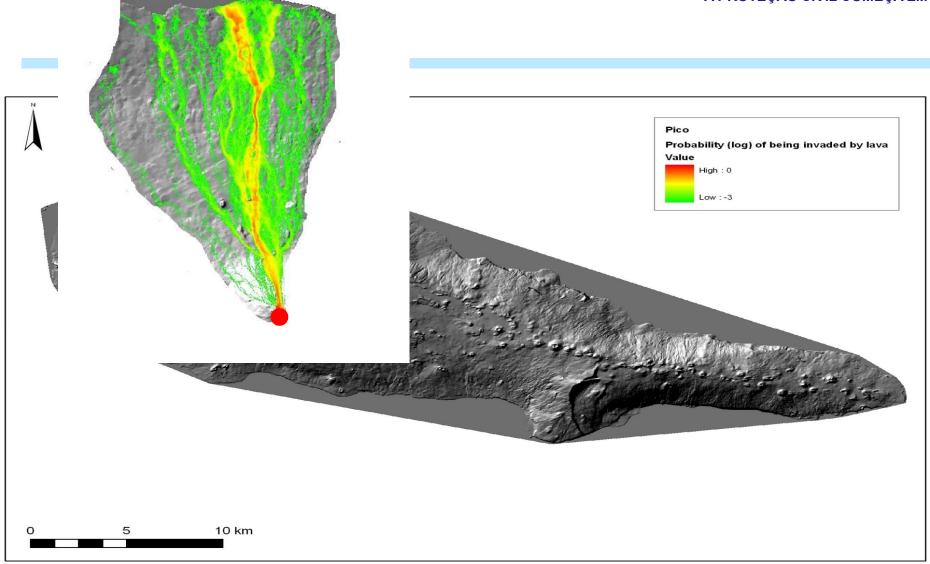




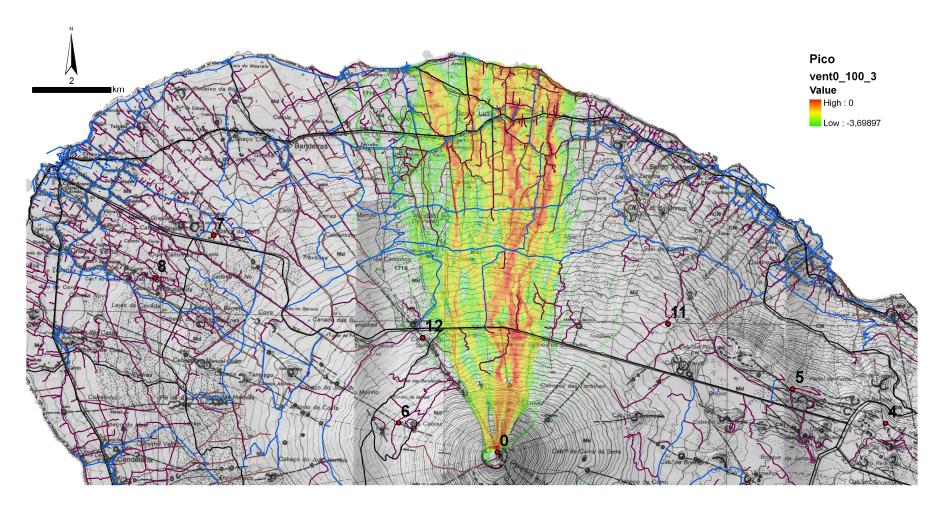








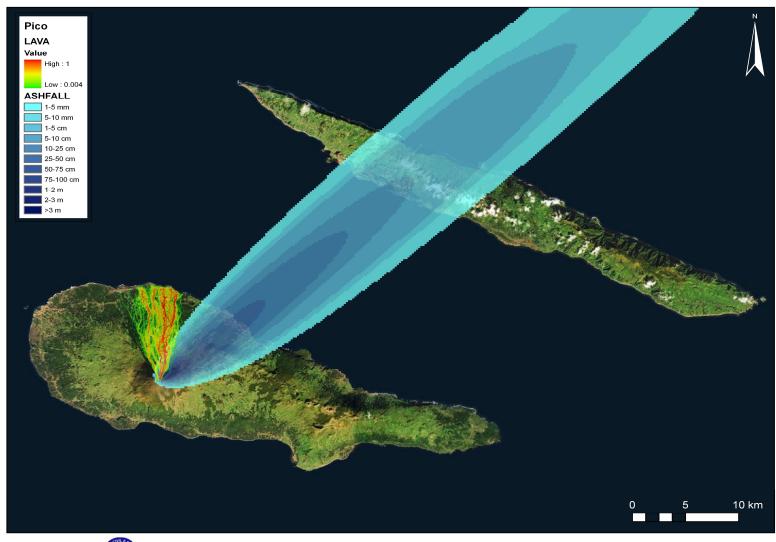
### A PROTEÇÃO CIVIL COMEÇA EM SI!







### A PROTEÇÃO CIVIL COMEÇA EM SI!

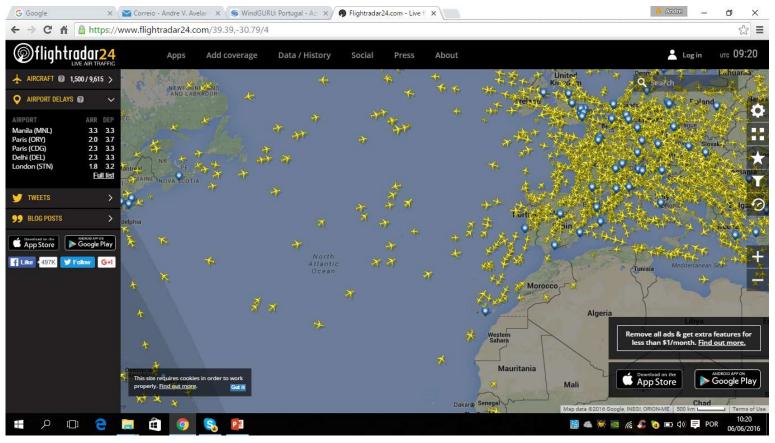








#### But until now! we are thinking just in Azores









#### But until now! we are thinking just in Azores



### REMARKABLE PSAP (Public Safety Answering Point) ACHIEVEMENT AWARD 2017 Azores Regional Civil Protection and Fire Services, Azores, Portugal









# **QUESTÕES?**



### SERVIÇO REGIONAL DE PROTEÇÃO CIVIL E BOMBEIROS DOS AÇORES



## A sua segurança na palma da mão!

- www.prociv.azores.gov.pt
- f www.fb.com/SRPCBA
  - www.twitter.com/PROCIVazores
- www.youtube.com/user/SRPCBA
- Aplicação Smartphone:



